



PHONICS

**EDUSS® ILS/IMTA**  
**Phonics**  
**School**  
**Installation Instructions**

EdussTM Limited – ABN 37 095 551 161

Postal Address: Unit 1, 2-6 Breakwater rd, Robina, Queensland, Australia

Ph: +61 (0) 7 5569 0099 Fax: +61 (0) 7 5569 2877 e-mail: [info@eduss.com](mailto:info@eduss.com)

## **Phonics Installation Instructions**

### **Server Install**

1. Insert the Phonics CD into the server's CD-Rom drive
2. If the install does not automatically appear, open My Computer, browse the Phonics CD and run 'Server Installer.exe'
3. Follow the on-screen prompts to complete the install
4. When it displays the IP Address, confirm it is correct, then continue with the install
5. Once the install is complete, share the Eduss folder in C:\Program Files\ so that any workstation connecting to that server will have full access.
6. Open C:\Program Files\Eduss\Database\Databases and double click on 'EdussAuthControl'
7. Type in the License Key under 'Install New License' and click on 'Add Licenses'. The License Key can be found on the front of the Phonics CD case.
8. Under 'Service Management' click on 'Install'
9. Under 'Control' click on 'Start'
10. This completes the install on the server

### **Workstation Install**

1. Browse to the shared Eduss folder on the server that you installed onto
2. Open the 'Phonics Install' folder
3. Double click on 'Installer.exe'
4. Follow the on-screen prompts to complete the install
5. The installation will automatically put in the correct IP Address for you, so once the install is complete, it should be pointing to the server already
6. Test the install was successful by running the Phonics program and making sure the authentication is successful, if it is successful you will see the login screen.
7. This completes the workstation installation.
8. Repeat steps 1 – 7 above on all workstations you wish to install the program on

**TIP:** You can copy the Eduss folder in C:\Program Files\ from one workstation to another to save time, rather than run the install on all of the workstations; however you will have to manually create shortcuts this way. If you decide to copy the folder, you need to ensure when pasting it onto another workstation, that it goes into the exact same path (C:\Program Files\Eduss).

## **Troubleshooting**

**When I try to run the Phonics program, I get a message saying ‘There was a problem connecting to the Eduss Server. Please check with your administrator that it has been started’. The EdussAuthControl says the service is running, how can I fix this?**

This is more than likely happening because of firewalls. If the server is running Windows XP, turn off the Windows XP firewall on the server and try running the program again, if it works, add the EdussAuthControl to the firewall’s exception list.

If the server is running a different firewall, try temporarily switching it off, then run the program again on a workstation. If that works then add the EdussAuthControl into the firewall’s exception list.

**I closed the program and I tried running the program straight after and I got a message saying the User License Limit had been exceeded, how can I fix this?**

After closing the program you may have to wait for about 10 seconds before trying to run the program again. If you still get the message after running the program 10 seconds after closing, check all other workstations to see that there aren’t any Eduss programs running on them.